

orvia[®] The Glasshouse Series

- for businesses aspiring to grow

Managing Change - Adapting to the current market conditions

Gyles Denn

14th October 2011 – Ribby Hall Hotel

Course Overview

Within this interactive masterclass you will be able to learn, understand and develop tools and techniques to successfully implement change within your business. We will look at where you are now, where you want to be and how this can be achieved positively through enhanced performance.

This Course covers:

- Where are you now?
Diagnostic and gap analysis
PESTLE and SWOT
- Where do you want to be?
Mission, vision and values
Objectives and goal setting
Levers of change
- How will you get there?
8 steps to change your business
Communicating change
Leadership and change
The change curve
Engaging staff and customers

Biography

Gyles has over 15 years experience gained through building, managing and coaching high performance teams, developing people and businesses and delivering and managing specific development programmes.

He not only draws on his business experience to inspire and motivate, he also has the rare capacity to draw on a life time of extreme mountaineering providing him with a unique perspective and approach that drives real success.

During his career Gyles has led and delivered a wide portfolio of change and improvement programmes from process design and quality assurance to cultural change and engagement, operating very successfully in Private, Public and not for profit sectors.

All master classes are charged at £500 (incl of VAT) for a full day and include lunch, snacks and refreshments and are held in the award-winning Ribby Hall Village conference and training venue located between Preston and Blackpool.

We have access to 50% match funding for these courses

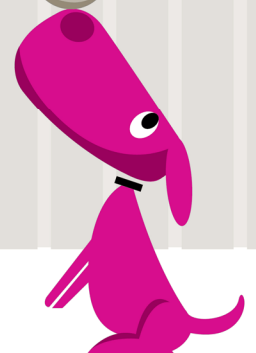
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Skills Training Programme



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